

Welcome to Telehealth!

1. You will receive an email with an invitation to join a “BlueJeans” meeting with your provider during your scheduled visit time.
2. Please open the “BlueJeans” email invitation and click the “join meeting” link.
3. You will be prompted to either download an app or join using the internet. You can download the app from the either the app store or Google Play, depending on your device type. This can be done any time prior to your appointment. (While you can join the meeting without downloading the app we highly encourage you to do so; it will be easier to access your next visit if you have previously downloaded the app).
4. If prompted, you may need to enter the meeting ID and a passcode. Both of these are available in the email.
5. Please join the meeting with Video and Audio. If you are unable to join with Video the appointment will need to be rescheduled until video is available or rescheduled for an “in person” appointment.
6. The provider will join the appointment as soon as they are able, as with normal visits there may be a slight delay in beginning your appointment if the provider is assisting a patient need.

Please log into your appointment **at least 15 minutes early** in case you have trouble logging in. If you have trouble getting started please call our front desk at (540) 433-4913 and someone will assist you.

Desktop/Tablet View



Phone View

